Jefferson County PUD

Rate Design

May 5, 2015 21 March 2016

Presented by:
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Agenda

- PURPOSE
- Rate Simplification by Class
- Other Rate Issues
- Questions / Answers

Residential/Farm Rates - Initial Thoughts from EES

Rate 7

- Elimination of block rates had large bill impacts
- Current rate differential = 1.8 cents per kWh
- Tier 1/Tier 2 BPA rate differential = 0.5 cents per kWh
- No change in rates at this time
- Consider reduction or elimination of blocks for Phase 2

Rate 8

- Recommend eliminating separate farm rate
- Most move to Rate 7, very large move to Rate 24
- Note below for impacts

Residential/Farm Rates (cont'd)

Rate 8

- Rate 8 has 859 customers
- Collected latest month of data for all customers
- 203 customers used more than 600 kWh (block 2)
- 11 customers used more than 4,000 kWh
- Recommend users over 3,000 or 4,000 kWh/month move to Rate 24

Rate 8 Bill Impacts

- Small Users See Rate Decrease, Large Users See Rate Increase
- **Expect Small Impact on Overall Revenues for the Class**

kWh/Month		4) 14 <u>-</u>				
Range	% of Total	Current Rate 8	Move to Rate 7	% Change	Move to Rate 24	% Change
0-100	36.6%	\$13.31	\$10.69	-20%	\$16.17	21%
101-300	21.6%	\$25.85	\$23.20	-10%	\$29.99	16%
301-600	15.3%	\$47.16	\$44.46	-6%	\$53.48	13%
601-1000	11.1%	\$76.97	\$77.64	1%	\$86.34	12%
1001-1500	8.4%	\$115.03	\$123.92	8%	\$128.29	12%
1501-2000	2.1%	\$156.16	\$173.95	11%	\$173.63	11%
2001-3000	2.7%	\$211.86	\$241.67	14%	\$235.02	11%
3001-4000	0.8%	\$309.70	\$360.65	16%	\$342.87	11%
4001-5000	0.3%	\$391.58	\$460.21	18%	\$433.12	11%
5001-6000	0.6%	\$470.04	\$555.62	18%	\$519.60	11%
High User	0.1%	\$637.10	\$758.76	19%	\$703.74	10%
High User	0.1%	\$974.79	\$1,169.39	20%	\$1,075.96	10%
High User	0.1%	\$1,040.04	\$1,248.73	20%	\$1,147.89	10%
High User	0.1%	\$1,847.12	\$2,230.14	21%	\$2,037.50	10%

Small Commercial Rates (<50 kW)

- Eliminate Seasonal Difference
 - Rate 24 has 2,054 customers
 - Demand charge in place but not used
 - Increase for large summer users but less than 1% change (not significant)

	Current Rate	Alternative Rate
Basic Charge	\$12.64	\$12.64
Demand Charge		
Winter	\$9.01000	
Summer	\$6.01000	
Energy Charge		\$0.09390
Winter	\$0.09507	
Summer	\$0.09197	

Large Commercial Rates (>50 kW)

- Combine Rates 25 and 26
 - No seasonal difference, no blocks
 - Rate 25 has 68 customers, Rate 26 has 3 customers

	Current	Current	
	Rate 25	Rate 26	Alternative Rate
Basic Charge	\$51.67	\$104.46	\$60.00
Demand Charge			\$7.50
Winter	\$9.01	\$8.94	
Summer	\$6.01	\$5.96	
Energy Charge		\$0.06706	\$0.0652
Winter	\$0.09479		
Summer	\$0.08664		
Block 2	\$0.06928		

Rate 25 Bill Impacts

- Impacts Due to Eliminating First 50 kW Free/Declining Block
- Moderate Decrease for Large Users and Small Users with High Peaks
- Larger Increases for Smaller Users
- Note: Average of Winter/Summer Bills
- Based on April Bills Might Not Be Representative

# Customers	kWh	kW	Load Factor	Average % Change
27	20,000-115,000	53-228	30% to 81%	-5% to -7%
2	23,000-31,000	192-252	16% to 17%	-3% to -4%
11	14,000-17,000	42-147	14% to 52%	-5% to 0%
10	9,000-13,000	38-143	11% to 98%	+3% to +6%
8	7,000-11,000	34-91	15% to 32%	+7% to +9%
5	4,000-10,000	19-52	23% to 43%	+12% to +28%
4	4,000-5,000	39-86	6% to 17%	+33% to +53%

Rate 26 Bill Impacts

Small Decrease for All 3 Customers – Not Significant

				Moni		
Customers	kWh/mo	kW Demand	Load Factor	Current	Phase 1	% Change
2	486,240	804.3	81%	\$38,776	5 \$37,795	-2.5%
1	320,400	502.8	86%	\$25,383	1 \$24,721	-2.6%

Rate 31

- Keep Current Customer and Energy Rates
- Eliminate Seasonal Difference in Demand Charge
- Current = \$8.64 Winter and \$5.76 Summer
- Proposed = \$7.25 All Year
- Rate Impacts Only If Large Seasonality for a Customer

Lighting Rates

Results Based on COSA

- \$18.00 Up to 200 watts
- \$21.00 Over 200 watts

Watts	# Lamps	Average Rate/Light	Existing Revenue/Month	Proposed Rate	Proposed Revenue/Month
400	21	\$24.96	\$524.11	\$21.00	\$441.00
250	13	\$20.00	\$259.99	\$21.00	\$273.00
200	123	\$7.16	\$880.98	\$18.00	\$2,214.00
150	109	\$3.76	\$410.19	\$18.00	\$1,962.00
100	667	\$14.26	\$9,513.18	\$18.00	\$12,006.00
unidentified	76	\$55.05	\$4,183.84	\$18.00	\$1,368.00
City > 200 watts	2	\$18.92	\$37.83	\$18.00	\$36.00
City <= 200 watts	551	\$13.56	\$7,471.13	\$21.00	\$11,571.00
Total	1009	\$15.63	\$15,772.29	\$18.14	\$18,300.00

Other Rates

Irrigation – Move to Small Commercial Rates

	Month	ly Bills	-
kWh/mo	Current	Rate 24	% Impact
101	\$30.72	\$22.12	-28.0%
5,850	\$397.03	\$561.95	41.5%
9,340	\$619.41	\$889.66	43.6%

Interruptible Schools – Move to Rate 31

Move off primary rates if advantageous

		_	Monthly Bills		
kWh/mo	kW Demand	Load Factor	Current	Rate 25	% Impact
48,000 84,600	207.6	31%	\$4,206	\$4,961	18%
(Average 2 customers)	624.6	18%	\$8,345	\$10,360	24%
220,800	1,002.0	30%	\$18,342	\$21,938	20%

New Large Single Loads

Based on Potential of Causing Tier 2 BPA Power Purchases

- Tier 2 amount tied for historic loads
- 2.5 MWa added load could trigger Tier 2 for JPUD
- Want to hold existing customers harmless from rate increases due to NLSL

Initial Staff Proposal

- NLSL over 1 MW has tiered rate
- First 1 MW at standard large commercial rate
- Over 1 MW charged premium to reflect the difference between Tier 1 and Tier 2 rates (Currently 0.5 cents per kWh)

Policy Question

Apply to growth of existing customers?

Fees and Charges

- Late Charges
 - CPUD does not have, so require change in rate schedule
 - SnoPUD has 10 dollar late charge
 - Timing. Currently on new bills that we will
 - Problems. SSN checks

Fees and Charges

- ☐ Fee sheet
- □ See recommended increases based on history

Discussion on other topics

- □ Financial Policy (Reserves)
- Organizational changes
- 4 year work plan
- Other capital
 - More space for employees
 - Net Metering rules
 - New meters
 - PT Paper
 - BPA
- Discussion on rate structure

PUD Financial Policy

- GHPUD
- □ Reserves
- Current Balances
- □ Ratio's
- □ Future capital expenses

PUD organization

- □ Currently about 4.2 million payroll
- □ 2018 projected 6.4 million
- □ Where to put them, supporting costs,

Four Year work Plan

- □ Assumptions -
 - Water/sewer;
 - General fund (up or down); includes BOC/ commo/ memberships
 - telecom; separate? Part of general fund? Part of electric
 - Electrical; currently on hold for new capital
- Water/Sewer assume no additional borrowing for next 4 years
- Telecom; assuming no expense?
- Four year plan for Electric
 - Sub station on hold based on Barney comments
 - Meters are on hold
 - Reliability expenses? Tree trimming

Other Costs

- Low income expansion
- PT Paper agreement
- BPA rates
- Net metering requirements
- Other alternative energy support
- □ Telecom expansion

Guidance for EEs

- \square Annual p/r for 2018 is 6.5 million
- Assume general costs up rate of 5 percent per year, also review tree trimming and communication costs.
- Assume BPA rate increase of 3 percent in 2018
- Work Plan
 - Water/sewer; will not affect rates
 - □ Telecom ?
 - Electrical assume will go forward meters 3-4 million
 - Assume will continue only all 2 million year new construction, versus work plan
- Low income consider 600,000 per year to support expanded low income in 2016
- Reduce GF tax collections by 20,000 per year going out.
- Pole attachments review of charges
- □ PT Paper review of rates
- Net metering; assume transferred to WSU
- Assume late charge of 10 dollars to start in 2016

Possible changes

- \square P/R 2 to 2.5 million increase; medical maybe more
- □ A & G 10 percent a year; until we stabilize
- O & M 20 percent increase tree trimming; outages;
- Reserves Increase; maintain; lower
- □ Low income increase by 600,000 per year
- Debt RUS both principle and interest payments
- □ TIER 1.25 minimum
- □ New building 4 to 6 million in 2 years
- □ New Meters 3 to 4 million next year
- □ Capital Plans 2 to 6 million per year (see plans)
- Reduce GF taxes; move BOC costs to Enterprise fund; move Telecom to Electric and zero out costs.
- Assume average of 3 years of consumption records

Rates consideration

- PUD rates now lower than most, CPUD still lower
- PUD has not raised rates for 3 years
- Most utilities are increasing base rate to take into consideration the affect of BPA change in rates; affect of Net metering; true cost of service
- We do not separate taxes from rates with exception of city tax
- □ Would prefer 3 to 5 year plan versus year to year

Questions

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Comments

For 1	L000 KwH of use								Assume 1000 kw/month or	33.33333 per day 30 days
	MPUD#1	GH PUD	MPUD#3	CPUD	JPUD	PSE	Orcas Power and Light	SnoPUD	Seattle City Light	players and a second second
Dese	29.66 29.66	40.54 40.54	31 31	24.9 24.9	7.49 7.49	7.87 7.87	38.9 38.9	higher 15.3 0	4.353	
Base 600 kwh	28.66 28.66 0.075 45.00	0.0124 3.72	31 31 0.07 21.00	0.071 42.60	0.085011 51.01	0.095534 57.32	0.0855 85.5	higher 0.09879 59.27	0.0564 16.92	
400 kwh	0.075 45.00	0.0124 3.72	0.07 49.00	0.071 42.00	0.103589 41.44	0.114361 45.74	0.097	0.09879 39.52	0.1197 83.79	
400 KWII	0.073 30.00	0.08/1 00.3/	0.07 45.00	0.071 20.40	0.105505	0.111301	0.115			
Utility tax	3.873 4.014752	3.873 4.075558	3.873 3.911691	0	0	-0.006794 -6.794				
Property tax	2.14 2.218324	2.14 2.251922	2.14 2.245089	0	0	0.000807 0.807				
Total	109.8931	111.5575	107.1558	95.9	99.9322	104.9478	124.4	98.79	105.063	
Total	105.6531	111,5575	107.1338	55.5	33.3322	10 113 170				
		* GH first tier is 300 KWH					* Orcas first tier is 1500 KWH			
				*						
For 6	00 KwH of use								Assume 1200 kw/month or	20 per day 30 days
	MPUD#1	GH PUD	MPUD#3	CPUD	JPUD	PSE	Orcas Power and Light	SnoPUD	Seattle City Light	
Paga	28.66 28.66	40.54 40.54	31 31	24.9 24.9	7.49 7.49	7.87 7.87	38.9 38.9	higher 15.3 0	4.353	
Base 600 kwh	0.075 45.00	0.0124 3.72	0.07 21.00	0.071 42.60	0.085011 51.01	0.095534 57.32	0.0855 51.3	higher 0.09879 59.27	0.0564 16.92	
400 kwh	0.075 43.00	0.0124 5.72	0.07 21.00	0.071 42.00	0.103589	0.114361	0.097 0	0.09879 0.00	0.1197 35.91	
400 KWII	0,073	0.0871 20.13	0.07 21.00	0.071	0.103363	0.11-1301	0.115			
Utility tax	3.873 2.852852	3.873 2.726205	3.873 2.827267	0	0	-0.006794 -4.0764				
Property tax	2.14 1.576324	2.14 1.506346	2.14 1.622691	0	0	0.000807 0.4842				
rioporty tun	- FOR EMPLY SHIPMEN		1	A company of the same in company			1 (00 Miles 40 E) (10 M			
Total	78.08918	74.62255	77.44936	67.5	58.4966	61.5982	90.2	59.274	57.183	
		* GH first tier is 300 KWH					* Orcas first tier is 1500 KWH			
For 12	200 KwH	diffinat tier is 500 kv							Assume 1200 kw/month or	40 per day 30 days
	MPUD#1	GH PUD	MPUD#3	CPUD	JPUD	PSE	Orcas Power and Light	SnoPUD	Seattle City Light	,
D	20.66	40.54 40.54	31 31	24.9 24.9	7.49 7.49	7.87 7.87	38.9 38.9	higher 15.3 0	4.353	
Base	28.66 28.66			0.071 42.60	0.085011 51.01	0.095534 57.32	0.0855 102.6	higher 0.09879 59.27	0.0564 16.92	
600 kwh	0.075 45.00 0.075 45.00	0.0124 3.72 0.0871 78.39	0.07 21.00 0.07 63.00	0.071 42.60	0.103589 62.15	0.114361 68.62	0.097 0	0.09879 59.27	0.1197 107.73	
600 kwh	0.075 45.00	0.08/1 /8.39	0.07 65.00	0.071 42.00	0.103383 02.13	0,114301 00.02	0.115			
Utility tax	3.873 4.595702	3.873 4.750235	3.873 4.453904	0	0	-0.006794 -8.1528				
Property tax	2.14 2.539324	2.14 2.62471	2.14 2.556288	0	0	0.000807 0.9684				
ι τορείτη ταχ	2.14 2.333324	2.17 2.027/1	. 2.1.7 2.330200	acquire part of the property	pargraphic commences of the					·
Total	125.795	130.0249	122.009	110.1	120.65	126.6226	141.5	118.548	129.003	
					a					
		* GH first tier is 300 KWH					* Orcas first tier is 1500 KWH			

	Start	End	Job		Base			0.1	Meetings		ıly	Annual	FICA	VEBA + Medical	PERS	L&I	LTD, Basic	Total	
me	Date	Date	Title		2015	_	FTE	Salary	Stipend 6,840	Expenses		Salary 39,060	2,988	13,530	0	0	48	55,62	6
ney Burke	Jan-11 Jan-15	Dec-20	Commissioner 1 Commissioner 2		2,285	_	1.00	27,420 27,420	6,840	4,800 4,800		39,060 39,060	2,988	13,530 13,530	0	0	498	56,07 55,72	7
ayne King Rick	Jan-13	Dec-18	Commissioner 3 Attorney (contract)		2,285		1.00	27,420	6,840	4,800		100,000			0	0		100,00 55,92	0
als			Auditor (part time)		3,000.00		3.00	36,000 182,260	20,520	14,400		36,000 217,180	2,754 8,964	13,530 40,590	0			323,34	
					2015				2018								l,		
me	Start Date	Promo Date	Job Title	Step	Base 2015	Longevity	FTE	Actual Salary	Salary with COLA	On-Call pay	Overtime Pay	COLA Salary w-premiums	FICA	VEBA + Medical	PERS Pension	L&I	LTD, Basiderr AD&D Ins pm		Schedule Hours
MIN nes Parker	Mar-94		General Manager		10,667	100%	1.00	128,000	140,800	0	0	140,800	10,771	12,091	16,614	375	721 0	181,37	3 2,08
bert Caprye	Apr-13		Finance Director		10,000	100%	1.00	120,000	132,000	0	0	132,000	10,098	12,091	15,576	375		170,76	9 2,08
nette Johnson	Jun-13		Admin/Records Manager		5,150	100%	1.00	61,800 72,413	67,980 79,654	0	0	67,980 79,654	5,200 6,094	12,091 12,091	8,022 9,399	375 375		94,16	
Graham s Lott	Jan-98 Apr-14		Resource Manager IT Specialist		6,034 6,868	100%	1.00	82,418	90,660	0	0	90,660	6,935	12,091	10,698	375 375	459 0	121,21	19 2,0
CANT			HR/Comm Coordinator IT Specialist		8,000 5,500	100%	1.00	96,000 66,000	105,600 72,600	0	0	105,600 72,600	8,078 5,554	12,091	8,567	375	500 0	99,68	37 2,0
CANT			Controller safety officer		7,500.00	100%	1.00 0.00	90,000	99,000	0	0	99,000	7,574 0	12,091	11,682	375	0 0	131,22	0
								-											
tals							8.00	716,632	788,295	0	<u> </u>	788,295	60,305	96,730		3,004		1,045,56	16,6
stomer & Accounts	Start Date	Promo Date	Job Title	Ste	Base Salary	Rate Increase	FTE	Actual Salary	Salary with COLA	On-Call pay	Overtime Pay	COLA Salary w-premiums	FICA	VEBA + Medical	PERS Pension	L&I	LTD, Basideri AD&D Ins pm		
am York	Jan-14		Utility Billing II		21.67		1.00	45,074	49,581	0	780	50,361	3,853	8,778	5,943	375	300 0	69,6	10 2,0
mara Rumpel	Jan-14		AcctTech II		23.73		1.00	49,358	54,294	0	854	55,149	4,219	8,778	6,508	375	300 0	75,32	28 2,0
f Gordon	Jul-14		CustServRep II		15.90		1.00	33,072 53,498	36,379	0	572	36,952	2,827 4,573	8,778 8,778	4,360	375	300 0	53,59 80,89	
nberly Cottier-Holt CANT	Jan-12		Utility Billing III CustServRep I		25.72 15.90		1.00	33,072	36,379	0	- 572	36,952	2,827 2,827	8,778 8,778	4,360 4,360	37	300 0	53,59 53,59	92 2,0
m Vreeken aureen Whippy	Jul-13		CustServRep II CustServRep III	72	15.90 \$ 18.49		1.00	33,072 38,459	42,305	0	666	42,971	3,287	8,778	5,071	37	300 0	60,7	82 2,
ithalia Tantum nel Grabner	Sep-12 Jul-13		Utility Accountant I Utility Billing I		25.77 18.66		1.00 1.00	53,602 38,813	42,694	0	672	43,366	4,582 3,317	8,778 8,778	5,117	37	5 300 0	80,9 61,2	54 2,
ralei Rae an Hall			CSR I		15.90 15.90		1.00 1.00	33,072 33,072	36,379	C	572	36,952	2,827	8,778 8,778	4,360		5 300 0	53,5 53,5	92 2,
ACANT ACANT			CSR I Conservation specialist		15.90 17.00		1.00	33,072 35,360		0	572		2,827	8,778	3 4,360 3 4,662	37 2 37		53,5 56,6	
CANT			PUD facility person		15.90		1.00	33,072	2 36,379		57:	36,952	2,827	8,778	3 4,360	37	5 300 0	53,5	92 2.
CANT			Telecom Spec		30.00		1.00	62,400	0 68,640		1,08	69,720	5,334	8,778	8,227	7 37	5 300 0	92,7	34 2
CANT			Telecom Spec		25.00		0.00	(0 0	()			(0	0 0		0
otals Customer & Accounts			Telecom Spec		25,00		15.00	608,06	7 668,874		10,52	4 679,398	51,974	131,670	80,169	9 5,63	2 4,800 0	953,3	343 31.
ATER ACANT - not filled andall Calkins ouglas Reeder	Jan-13 Feb-98		Water Superintendent Water Distribution Manage Water Distribution Manage		7,000.00 23.57 28.73		1.00 1.00 1.00	84,00 49,02 59,75	6 53,928	3		8 70,56	1 4,299 1 5,398	8,77	8 8,32	6 2,50	500 0 500 0	123,3 78,9 96,0	901 2 966 2
ric Storey erry Rubert	Jan-97 Aug-05		Water Treatment Plant Op Water Treatment Plant Op		34.76 30.65		1.00	72,30 63,75						8,77	8 8,88	3 2,50	3 500 C	113,7	598 2,
ose Escalera-Estrada ACANT - not filled	Jul-12		Water Distribution Manage Water Distribution Manage		23.57		1.00 1.00	49,02 49,02		1,69 1,69			8 4,428	8,77 8 8,77			700 0	80,9	
TOTAL THE MES				-															
otals Water/Sewer							7.00	426,88 OT hours H	11 45	ОТ НЗ	10	0	5 37,91	1 64,75	58,47	8 15,39	91 3,500 0	675,6	514 14
	Electrica	Departmen		_	Base	Rate		OT hours F	12 15 Salary	OT h4 On-Call	Overtime	COLA Salar		VEBA +	PERS		LTD, Baside		
ame	Date	Date	Title	St	er Salary	Increase	FTE	Salary	with COL.	A pay	Pay	w-premiums	FICA	Medica			AD&D Ins		
evin Streett asev Finedell	Nov-12		Electrical Superintendent GIS/Dispatcher		10,000.0		1.00				0	0 132,00 110,00			12,98	30 3	75 500	170,i 144,i	362 2
rik Pryor			Electrical Engineer in Train Special operatoins	n	5,098.9	0	1.00	61,18	67,30	6	0 10,9	67,30	6 5,14	9 12,09			500	93, 127,	353 2
obert Phillips urt Anderson	N-4- "	mon 0010	Lineman		42.2 42.2	5	1.00	87,88	96,66	8 2,19		136,89	0 10,47	2 13,53	16,15	3 2,2	67 501	179, 177,	
ylan Brackney ill Cooper	Note line	man 2018	Apprentice Lineman Lineman Purchasing Agent		42.2 42.2 36.3	5	1.00	87,88	96,66	8 2,19		136,89	10,47	2 13,53	16,15	53 2,2	67 500	179, 117,	490 2
lyson Dean avid Elias			Purchasing Agent Storeroom Clerk		32.3	4	1.00	67,26	73,99	4	0 6,4	80,46	6,15	5 13,53	9,49	95 2,2	67 490	112, 179,	399 :
ACANT eremiah Jones			Lineman Lineman		42.2	5	1.00	87,88	96,66	8 2,18	38,0	25 136,87	'9 10,47	1 13,53	30 16,15	52 2,2	67 250	179,	
flarianne Kline So Lee			Meter Reader foremand	7.	22.9 47.5	4	1.00	98,8	83 108,77	2 2,18		153,74	14 11,76	13,50	30 18,14	42 2,2	67 300	199,	744
ric Tharaldsen Brian Van Ness	Note line	eman 2018	Foreman Apprentice Lineman		47.5 42.2		1.00	87,8	96,66	88	0 38,0	25 134,69	10,30	13,50	30 15,89	94 2,2	67 250	176,	938
Gerrit Van Otten Colton Worley			Meter Reader SCADA Apprentice		23.9 40.0		1.00	83,2	00 91,52	20	0 4,7 0 16,0	107,52	20 8,22	25 13,5	30 12,6	87 2,2	67 470	144,	
/ACANT Lisa Yobbagy-Keller	Feb-13	3	Substation Special assistant		4,041.6	32	1.00	93,2	00 53,3	50	0 26,8	0 53,3	50 4,08	31 13,5	30 6,2	95 3	75 300		932
oshua Rickert	, 0,5-1,		Lineman - General Foreman		42.2	25	1.0	87,8	80 96,66	2,18				31 13,5	30 16,7	07 2,2	267 450	174, 185,	,371
/ACANT /ACANT /ACANT /ACANT			Groundman Engineer PE Staking Engineer		29.1 53.5 28.8	50	1.0 1.0 1.0	0 60,5 0 111,2	66,60 80 122,4	04 2,16 08	36	68,7 122,4	90 5,26 08 9,36	13,5	30 14,4	44 2,2	267 450	98 162 101	
Fotals Electrical							24.0	0 1,739,0	95 1,913,0	05 17,5	21 443,6	21 2,374,1	47 181,6	22 278,3	75 280,1	49 40,0			
PUD Totals							57.0	0 3,490,6	3,839,7	50		4,337,4	14 331,8	12 571,5	34 511,8	15 64,0	21,501	6,523,19	1.20
	water		k G 17 83					1 121,8 7 594,8			0	0 134,0 0 654,2					511 716 493 3,498		7,746 7,819 1
	electric	U																	

Notes: Assumptions:

OT figured at 400 Hours for Line Crew, 100 for Dispatch & Storeroom Keeper, 200 Hours-Purchasing, Meter Reader & Scada On Call figured at 52 days at \$42.04
Cola is from 2016 to 2018 @ 3 percent per year 10 %
Base salary and wages are for start of 2016, end of 2015 current apprentices to be lineman/ scada in 2018
Medical was project as 10% higher than today.



100 New Line Construction

101 Construct New Underground Line Extension and Services- \$240,000

76 new underground services in 2015. \$ 149,000

102 Construct Overhead Line Extension and New Service- \$108,000

14 new overhead services in 2015. \$28,200

103 Construct New Subdivision-\$50,000

- Howard St. Subdivision. Three phase power and NoaNet fiber to Cell Tower City of Port Townsend Water Tanks. \$29,342.04
- Rainier St. Subdivision. City of Port Townsend Project. All material purchased for project.
- Rosekran. \$14,154

201 New Distribution Main Line Construction

Preliminary work has begun for Discovery Bay to Irondale 3 phase line. Scheduled for 2016.

400 New Substations

401 Irondale Substation Upgrade-\$1,500,000

- Transformer ordered from CG Power Systems. Expected delivery January 2016. \$421,500
- 115KV Breakers ordered 2 from Alstom. Expected Delivery December 2015. \$119,355
- 15KV Breakers will bid out September 2015. \$60,000
- Geo-Tech scheduled to be completed by Aspect Consulting August 28, 2015 \$15,300
- Engineering of Irondale Substation upgrade from ICPE. Current P.O. not to exceed for preliminary work. \$60,000
- Approved contactor list will be complete in September.
- Bid Late October 2015.
- Materials list from ICPE will be complete late October 2015.
- Regulators purchased for new Feeders. Currently in yard. \$51,696

500 Substation Changes

502 Replace Aging Regulators, Switches, and Controls at Irondale Substation. \$210,000

- Planned in Stage 2 of Irondale Substation Upgrade. 2016
- Will include four replacement breakers (to be purchased with new substation breakers). \$60,000



503 Replace Aging Substation Breakers, Switches, and Relays. \$150,000

- Quilcene 735 Station Meter. \$4,426
- Discovery Bay 735 Station Meter. All substations except Discovery Bay now have SEL 735 Station Meters. This will improve our ability to accurately monitor loads. Included in new substation control building. \$4,426
- Discovery Bay Relay Installation Included in new substation control building. \$19,687
- Discovery Bay Control House Change Out. Expected completion October 2015. \$29,725
- Chimacum 11 relay change out scheduled for September. \$9,254

504 Replace Aging Substation Wet-Cell Batteries with Dry-Cell Batteries. \$24,000

 Discovery Bay Substation 48VDC Dry-Cell Battery Replacement will be complete with Discovery Bay control Building replacement. \$13,988

505 SCADA System Substation Communication and Device Upgrades. \$50,000

- SCADA Quilcene Substation. \$6,128
- SCADA Discovery Bay Substation. 6,128

506 Replace Primary Fuse Protection with Circuit Breaker Irondale Substation. \$140,000

• Scheduled for 2nd phase of Irondale Substation Upgrade 2016. Breaker has been purchased.

600 Miscellaneous Distribution Equipment

601-1 New Pole-Mount Transformers to New Customers (10 per Year). \$30,000

17 new pole-mount transformers for new customers in 2015. \$ 51,000

601-2 New Pad-Mount Transformers to New Customers (15 per Year). \$40,000

41 new pad-mount transformers for new customers in 2015. \$ 106,600

601-3 Replacement of Aging Transformers (60 per year). \$180,000

- 83 pole-mount change outs due to age, reliability, and environmental concerns. \$249,000
- 7 pad-mount change outs due to failure. \$18,200

602-1 Install/Upgrade Meters to Serve New or Existing Customers. \$25,000

809 new meter installs and change outs due to meter upgrade or failure. \$105,170

604-1 Install 4 New Line Reclosers. \$50,000

*Budget spread through 2017 for a total of \$200,000. Completed all in 2015 to increase reliability in problem areas.

- Tala Shore. \$43,785
- East Quilcene \$43,785



- Gardiner \$43,785
- Cape George \$43,785
- Replaced Indian Island recloser due to storm damage. \$43,785
- Tala Shore (Single Phase) \$2,402
- Lindsey Hill (Single Phase) \$2,402

605-2 Regulator Replacement of Aging Unit. \$50,000

- Center/104 regulator replacement. \$32,956
- HWY 101/104 single phase regulator change out. \$12,487

607 Pole Replacement (20 per Year). \$80,000

46 Pole Change Outs. \$184,000

608 Replace Aging Conductors.

*Increased number of reoccurring outages on underground cable has caused the need for new cable installation increasing reliability. Budgeted \$554,000 in both 2017 and 2018.

- 7 Sisters. \$45,694
- Kens Way. \$93,004
- Camp Discovery. \$121,451
- Camp Harmony, \$85,268

608-1 Install Singe Phase Distribution Line along Toandas Rd. \$205,000

• Work in conjecture with 608.

700 Other Distribution Items

701 Security and Street Lighting. \$10,000

- Purchased 123 LED lights to replace high pressure sodium- \$28,000
- Installed 16 LED street lights replacing existing units.- \$8,023

703 SCADA System Distribution Line Device Communication and Control Upgrades. \$0

- *Budgeted \$60,000 for both 2017 and 2018. To improve reliability budget was moved to 2015
- Quilcene LR Control Change Out and SCADA Communication. \$7,400
- Egg and I LR Control Change Out and SCADA Communication. \$7,400
- South Discovery LR Control Change Out and SCADA Communication. \$7,400
- Golf Course LR SCADA Communication. \$4,125
- Oak Bay LR SCADA Communication. \$4,125
- Navy Base LR SCADA Communication. \$4,125



- Indian Island LR SCADA Communication. \$4,125
- Marrowstone Island LR SCADA Communication. \$4,125
- Center/104 Regulator SCADA Communication. \$4,125

704 SCADA Master Stations; Office Installations. \$40,000

 New Security Gateways are currently being implemented to improve network security and track substation assets. \$11,245

705 Build AMR Metering System. \$625,000

- 809 new meter installs and change outs due to meter upgrade or failure. \$105,170
- Currently evaluating best path forward for AMR/AMI system.

1000 Transmission Line and Station Change

701 Move Transmission Poles for Easements. \$60,000

• Sheridan Street project to move transmission pole for hospital construction. \$11,200

1200 Communications

1201 Fiber Line Extensions \$50,000

- Fiber from Operations Center to South Discovery and Cape George Reclosers. Radio link to Security Services. \$ 23,250
- Fiber to Oak Bay, Indian Island, and Navy Base Reclosers. \$17,750
- Fiber to Water Tank Cell Site. (NoaNet)-refer to section 103 above
- Fiber to Port Hadlock Cell Site. (NoaNet)-splicing only-\$800



FINANCIAL

PURPOSE

The Financial Policy provides guidance and direction for the Board and staff to use in making sound financial decisions that ensure vital services are maintained and the Board's vision for the utility is achieved. The District is accountable to its ratepayers for the responsible stewardship of public funds, which must be wisely used to "serve our community with high value utility services at the lowest practical cost."

The Financial Policy provides direction for financial management, risk management, budgetary planning and internal controls, with the intent of providing fiscal stability, maintaining a solid credit rating and assuring ratepayers the District is well managed financially.

<u>REQUIREMENTS</u>

A. FINANCIAL MANAGEMENT

1. Debt Service

The District shall develop financial plans to maintain debt service coverage in each plan year of at least 1.75x calculated as follows:

Numerator: Operating income + depreciation/amortization + interest income Denominator: Total annual debt service

Actual debt service coverage as defined in the bond resolutions shall not be allowed to fall below 1.25x.

Operating income may be adjusted by transfers to or from the rate stabilization account in accordance with bond resolutions. Financial plans should not forecast the defeasance of debt for purposes of achieving the minimum coverage for more than one consecutive year.

Debt/Asset Ratio

The District will develop financial plans to maintain a debt to total asset ratio within the median national as published in the APPA annual ratio report for utilities with generation assets.

Numeration: Total Debt
Denominator: Total Assets

At no point would the ratio be above 55%.

3. Reserves

The District shall develop financial plans to maintain end-of-year cash balances sufficient to:

- a) Provide funding for a minimum of 90 days of expenses based on the planned year's budget
- b) Financial plans should provide for cash balances between 100% and 125% of the established minimum level.

The District shall maintain a \$10 million line of credit.

Minimum level of available cash will be equal to the amount required to maintain the District's credit rating. Currently, the target level of available cash for an 'A' rated utility is between 90 and 120 days.

Available cash is defined as cash and investments in non-restricted accounts and any available funds from the line of credit. Excess cash shall be defined as amounts above the 125% level. When actual end of year available cash balances exceed 125% of the targeted minimum cash balances for both the year end and subsequent operating year, the Board may direct staff to use the excess cash for debt retirement, a rate stabilization fund, rate reduction, customer rebates, or other legal purposes.

4. Debt/Revenue Financing

The District shall develop financial plans to maintain the funding of gross non-generation capital improvements through at least 60% from current revenue and no more than 40% from long term financing over a rolling ten-year period. Short-term debt should be retired within two years of initial borrowing.

5. Competitive Rates

The chief objective of rate setting shall be to ensure that revenue requirements are consistent with the financial goals of the district including cash requirements, debt service coverage, and debt financing limits. While the District desires to maintain competitive rates as compared to similar utilities, this objective is subordinate to the District's financial goals. Rates should be developed so as to minimize the subsidization of one rate class by another. Cost of service studies should be conducted every three to five years with results presented to the Board.

B. RISK MANAGEMENT

1. RMC

The General Manager shall ensure the District maintain a Risk Management Committee (RMC) to manage power supply risk for the District. The objective of the risk management program shall be to achieve the net power supply budget. The RMC shall

develop, maintain and update as required risk management policy for approval by the Board.

The risk management program shall be designed to accept reasonable exposure to power market price volatility and counterparty credit exposure in order to maximize the benefits of the District's power supply portfolio. The RMC may use derivatives and other hedges, approved in its policies, as a means of minimizing the Districts market risk while attempting to maximize its market opportunities.

Trades for speculative purposes are prohibited.

2. Investment

In accordance with the District's investment policy, cash reserves will be invested in a manner to provide maximum security with the highest level of return.

3. Insurance

The District shall maintain insurance, reserves, or participate in an insurance pool to protect against risk of property, casualty, and liability losses, and this shall be reviewed annually.

C. BUDGETARY PLANNING AND INTERNAL CONTROLS

1. Integrated Plans (Electric/Telecomm)

The General Manager shall develop the following plans and forecasts for approval by the Board:

Retail Energy Sales Forecasts Power Supply Plan Capital Requirements Plan Long-range Financial Plan Annual Budget

These plans shall be based on realistic but conservative assumptions and include return on investment analysis for telecom expansion.

2. Controls

The Board shall approve the District's budget as prescribed by State Law prior to the start of each fiscal year. The Board shall approve total amounts for each of the following budget categories:

Revenues Net Power Expense Non-power Operating Expenses Net Capital Additions Debt Service

Budget amounts will be presented using the accrual basis of accounting. Debt principal will be based on cash requirements. The General Manager shall notify the

Board promptly when expenditures within each category are anticipated to exceed the budget and provide an explanation with justification for the overrun. Budget amendments will be presented to the Board in August of each year as necessary.

In order to ensure proper recording of expenditures for management analysis, financial statement reporting, and rate development, expenditures shall be charged to the general ledger account that best reflects the purpose for which the expenditure was made, not an account where an excess of budgeted funds may exist. All materials and services will be procured in accordance with State statutes, including but not limited to public works and competitive bid laws.

3. Reporting

Monthly financial reports will be provided to the Board including the District's operating statement, balance sheet, capital expenditures report, and cash expenditure report. Actual results will be compared to budgeted levels, with an explanation of variances. Investment portfolio updates shall be presented to the Board monthly.

An Annual Financial Report, prepared in accordance with generally accepted accounting principles, and audited in accordance with generally accepted auditing standards, shall be distributed to the Board and other interested parties.

Effective April 6, 2015 Adopted Resolution No. 4831 Former Resolution No. 4178



4-Year Plan of Service: 2016-2019 and Work Not Completed in 2015

Item	Description	2015	2016		2017		2018	2019	Total	Discussion
No.			2010		2017		2010	2019	Iotai	Discussion
			100	New	Line Constructio	n				
101	Construct Underground Distribution line extensions and service runs to serve new customers; Single-Phase and Ihree-Phase. 50 yer year - approximately 3 miles annually.	\$ 240,000.00	\$ 140,00	00.00	\$ 340,000.00	\$	240,000.00	\$ 240,000.00	\$ 1,200,000.00	•
102	Construct Overhead Distribution line extensions and service lines to serve new customers; Single-Phase and Three-Phase. 30 per year - approximately 2 miles per year.	\$ 108,000.00	\$ 108,00	00.00	\$ 108,000.00	\$	108,000.00	\$ 108,000.00	\$ 540,000.00	
1031	Construction for new Subdivisions. Approximately 1 per year.	\$ 50,000.00	\$ 50,00	00.00	\$ 50,000.00	\$	50,000.00	\$ 75,000.00	\$ 275,000.00	
	New Line Construction :: Annual Totals	\$ 398,000.00	\$ 298,00	00.00	\$ 498,000.00	\$	398,000.00	\$ 423,000.00	\$ 2,015,000.00	
2)			200 New Dist	ribut	ion Main-Line Co	nstru	uction	10.76		
201	nstall 8 miles of 15 kV 336 ACSR Three-Phase distribution overhead as underbuild on existing Transmission Line poles from Irondale Substation to Discovery Bay Switchyard.	\$ -	\$ 3,000,00	00.00	\$ 2 -	\$	-		\$ 3,000,000.00	
	New Distribution Main-Line Construction :: Annual Totals	\$ -	\$ 3,000,00	00.00	\$ -	\$	-		\$ 3,000,000.00	=
				300	Conversion					
301	Convert Single-Phase to Three-Phase	\$ -	\$	-	\$ 200,000.00	\$	-		\$ 200,000.00	
3071	Convert Single-Phase OH Distribution to UG along Olele Point Road	\$ -	\$	-	\$ -	\$	400,000.00		\$ 400,000.00	
303	Convert OH Distribution to UG 4 Locations	\$ -	\$	-	\$ -	\$	400,000.00	\$ 550,000.00	\$ 950,000.00	A
	Distribution-Line Conversion :: Annual Totals	\$ -	\$	-	\$ 200,000.00	\$	400,000.00	\$ 550,000.00	\$ 1,150,000.00	
			4	00 N	ew Substations					
	rondale Substation; Irondale Substation New Transformer Bay including New Station Relays and Distribution Bus.	\$ 1,500,000.00	\$	-	\$ -	\$	-		\$ 1,500,000.00	
	New Substations :: Annual Totals	\$ 1,500,000.00	\$	-	\$ -	\$			\$ 1,500,000.00	
			50	0 Sub	station Changes					
501	Replace Aging Substation 15KV Regulators, bypass switches, and Controls at Hastings. Irondale, and Kearney.	\$ -	\$ 135,00	00.00	\$ 135,000.00	\$	-		\$ 270,000.00	
	rondale Sub: Replace Aging Substation 15KV Regulators, oppass switches, and Controls; Install new regulator rack.	\$ 210,000.00	\$	-	\$ -	\$	=-	1 .	\$ 210,000.00	
505	Replace Aging Substation 15KV Reclosers, bypass switches, and Relays.	\$ 150,000.00	\$ 50,00	00.00	\$ 50,000.00	\$	50,000.00	\$ 50,000.00	\$ 350,000.00	
504	Replace Aging Substation Wet-Cell Batteries with Dry-Cell Batteries, and their chargers.	\$ 24,000.00	\$ 24,00	00.00	\$ -	\$	-	\$ 48,000.00	\$ 96,000.00	
	SCADA System Substation Communications and Devices Jpgrades.	\$ 50,000.00	\$ 50,00	00.00	\$ 40,000.00	\$	30,000.00	\$ 25,000.00	\$ 195,000.00	



4-Year Plan of Service: 2016-2019 and Work Not Completed in 2015

Item No.	Description	2015	2016	2017	2018	2019	Total	Discussion
506	Replace 115kv Primary Fuse Protection with 115kv Circuit Breaker at Irondale.	\$ 140,000.00	\$ -	\$ -	\$ -		\$ 140,000.00	
506	Spare 115kv 20MVA Subststion Transformer		\$ -	\$ -	\$ -	\$ 510,000.00	\$ 510,000.00	506
	Substation Changes :: Annual Totals	\$ 574,000.00	\$ 259,000.00	\$ 225,000.00	\$ 80,000.00	\$ 633,000.00	\$ 1,771,000.00	4
		86	600 Miscellaned	ous Distribution E	quipment			
601-1	Install new pole-mount Transformers to serve new customers. 10 per year.	\$ 30,000.00	\$ 30,000.00	\$ 30,000.00	\$ 30,000.00	\$ 30,000.00	\$ 150,000.00	
601-2	Install new pad-mount Transformers to serve new customers. 15 per year.	\$ 40,000.00	\$ 40,000.00	\$ 40,000.00	\$ 40,000.00	\$ 40,000.00	\$ 200,000.00	*
601-3	Transformer replacement of aging units. 60 per year.	\$ 180,000.00	\$ 180,000.00	\$ 180,000.00	\$ 180,000.00	\$ 180,000.00	\$ 900,000.00	
602-1	Install/Upgrade meters to serve new/existing customers. XX per year.	\$ 25,000.00	\$ 25,000.00	\$ 25,000.00	\$ 25,000.00	\$ 25,000.00	\$ 125,000.00	
602-2	CT replacement of aging units. XX per year.	\$ -	\$ -	\$ 50,000.00	\$ 50,000.00	=	\$ 100,000.00	
604-1	Install four new Three-Phase distribution-line reclosers.	\$ 50,000.00	\$ 100,000.00	\$ 50,000.00	\$ -	\$ 50,000.00	\$ 250,000.00	
605-1	Install new line Regulators. 3 per year.	\$ -	\$ -	\$ 75,000.00	5 75,000.00	-	\$ 150,000.00	
605-2	Regulator replacement of aging units. XX per year.	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ -		\$ 150,000.00	
607	Pole Replacements. 20 per year.	\$ 80,000.00	\$ 80,000.00	\$ 80,000.00	\$ 80,000.00	\$ 80,000.00	\$ 400,000.00	
608	Replace Aging Conductors. XX projects - X miles per year.	\$ -	\$ -	\$ 554,500.00	\$ 554,500.00	\$ 125,000.00	\$ 1,234,000.00	,
	Install single phase 15kv 1/0 distribution line 3.1 miles from Coyle Road along Toandas Road and Camp Discovery Road.	\$ 205,000.00	\$ 200,000.00	\$ -	\$ -	\$ 100,000.00	\$ 505,000.00	
609	Miscellaneous Replacements	\$ -	\$ -	\$ -	\$ -		\$ -	
610	Wildlife Protection. X sites.	\$ -	\$ 25,000.00	\$ -	\$ 25,000.00	\$ 125,000.00	\$ 175,000.00	
	Miscellaneous Distribution Equipment :: Annual Totals	\$ 660,000.00	\$ 730,000.00	\$ 1,134,500.00	\$ 1,059,500.00	\$ 755,000.00	\$ 4,339,000.00	
			700 Othe	er Distribution Ite	ms			
701	Security and Street Lighting	\$ 10,000.00	\$ 20,000.00	\$ 10,000.00	20,000.00)	\$ 60,000.00	
703	SCADA System Distribution Line Devices Communications and Control Upgrades.	\$ -	\$ -	\$ 60,000.00	\$ 60,000.00	\$ 120,000.00	\$ 240,000.00	, u
704	SCADA Master Stations; Office Installations	\$ 40,000.00	\$ -	\$ -	\$ 40,000.00	\$ 55,000.00	\$ 135,000.00	
705	Build AMR Metering System	\$ 600,000.00	\$ 400,000.00	\$ 400,000.0	200,000.00	\$ 400,000.00	\$ 2,000,000.00	
	Other Distribution Items :: Annual Totals	\$ 650,000.00	\$ 420,000.00	\$ 470,000.0	320,000.00	\$ 575,000.00	\$ 2,435,000.00	
			1000 Transmissi	on Line and Statio	on Changes			
1001	Move Transmission Poles for easements	\$ 60,000.00	\$ -	\$ 60,000.0	\$ 60,000.00	\$ 60,000.00	\$ 240,000.00	
	Transmission Line and Station Changes :: Annual Totals	\$ 60,000.00	\$ -	\$ 60,000.0	60,000.0	\$ 60,000.00	\$ 240,000.00	



4-Year Plan of Service: 2016-2019 and Work Not Completed in 2015

ltem No.	Description	2015	2016	2017	2018	2019	Total	Discussion
			1100 Othe	r Transmission Ite	ems			
1101	Easements and Right-of-Way	\$ -	\$	\$ -	\$ 80,000.00	\$ 40.00	\$ 80,040.00	
	Other Transmission Items :: Annual Totals	\$ -	\$	\$ -	\$ 80,000.00	\$ 40.00	\$ 80,040.00	
			1200	Communications				
1201 F	Fiber Line Extensions	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ 250,000.00	
	Communications :: Annual Totals	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ 50,000.00	\$ 250,000.00	
	2015-2019 Plan of Service :: Annual Cost	\$ 3,892,000.00	\$ 4,757,000.00	\$ 2,637,500.00	\$ 2,447,500.00	\$ 3,046,040.00	\$ 16,780,040.00	

November 15, 2014

Commissioners of Jefferson County Public Utility District 230 Chimacum Road PO Box 929 Port Hadlock, WA 98339

Dear Commissioners,

The Citizens Advisory Board (CAB) for the Jefferson County PUD has been discussing for several month how the PUD can provide assistance to their low-income customers. In October we sent you a report on this topic which provided a great deal of background information and several recommendations. The CAB, in a meeting on November 10, met to develop a number of additional recommendations for your consideration. These recommendations are listed below.

- 1. We recommend that the term "low income" initially be construed to mean households whose total income falls below 100% of the Federal Poverty Level (FPL). In 2013, the Federal Poverty Level was at \$11,490 for a person living alone and \$23,550 for a family of four. It may be possible and desirable in the future to raise the threshold for low-income assistance to 125% of the FPL.
- 2. We believe that any program for low-income assistance should be extended to all low-income households that the PUD serves, not just low-income disabled and senior households. Approximately 20% of all children in Jefferson County live in low-income households.
- 3. We recommend that the PUD plan for 1,000 households to receive low-income assistance. However, since there are approximately 2,000 households in Jefferson County living at or below 100% of the Federal Poverty Level, there is some likelihood that more (or fewer) than 1,000 will apply for assistance. In 2012, the last year that our electrical system was owned by PSE, 740 households received low-income assistance.
- 4. We recommend that the PUD plan to spend approximately \$500,000 per year in direct low-income assistance, amounting to about \$500 per household per year assuming 1,000 qualified applicants. This level is comparable to the level of assistance that low-income households received during the last year of PSE's ownership of the Jefferson County electric system.
- 5. We believe that it will be necessary for the PUD to hire an additional person to help administer the expanded program of low-income assistance we are recommending.
- 6. We recommend that the PUD instruct their rate consultant, EES Consulting, to include in their upcoming rate recommendation provision to fund a program of low-income assistance totaling near \$600,000 per year, the approximate amount required to fund Recommendations 4 and 5 above.

- 7. We recommend that you continue the current voluntary Power Boost program. We believe the goal of this program should be formally established and publicized. Power Boost funds are currently being sent to OlyCAP.
- 8. We commend you, the Commissioners of the PUD, for launching an immediate program of low-income assistance for the fall and winter season of 2014-2015. We do recommend that you expand this program to include all low-income households as soon as possible.
- 9. We believe it is important that any low-income assistance program developed by the PUD be aggressively publicized to reach the largest number of people. It is also important that low-income households become aware of the PUD's conservation program, which could help reduce their monthly electricity consumption and bills. Ways that you may wish to consider to accomplish these goals include:
 - a. Enclosures with monthly bills
 - b. Announcements on the PUD website
 - c. Informing households applying for low-income assistance about the PUD's conservation program
 - d. Coordinating with schools so that the households of children that qualify for free school lunches be informed of the PUD's low-income assistance program
 - e. Instructing the customer service personnel at the PUD to inform customers who may qualify about the PUD's low-income assistance programs

The CAB respectfully submits these recommendations for your consideration. We hope that they will provide a framework to help you in your deliberation on the low-income-assistance issue.

Sincerely,

James Dow, Chair CAB

