

**PUBLIC UTILITY DISTRICT NO. 1  
OF  
JEFFERSON COUNTY  
RESOLUTION NO. 2023-018**

A RESOLUTION of the Board of Commissions of the Public Utility District No.1 of Jefferson County, Washington (“the PUD”), amending the Customer Service Policy, Section 11 – Delinquent Accounts, in compliance with the enactment of the 2023 Engrossed Substitute House Bill (ESHB) 1329, Extreme Heat Moratorium.

**WHEREAS**, the Washington State legislature enacted Engrossed Substitute House Bill (ESHB) 1329, Utility Shutoffs – Extreme Heat, an Act relating to preventing utility shutoffs for non-payment during extreme heat. The adopted bill takes effect July 23, 2023, and amends RCW 54.16.285 – Limitation on Termination of Utility Service for Residential Heating; and

**WHEREAS**, to maintain continued compliance with RCW 54.16.285, the PUD will temporarily suspend all disconnects for non-payment on any day for which the National Weather Service (NWS) issues or intends to issue any heat-related alert for Jefferson County; and

**WHEREAS**, the amended RCW 54.16.285(6)(a), allows a residential customer at whose dwelling utility service has been disconnected for lack of payment to request the PUD to reconnect service on any day for which the NWS issues or intends to issue a heat-related alert; and

**WHEREAS**, the amended RCW 54.16.285(6)(a) also requires the PUD to inform all customers of their right to utility reconnection under the extreme heat moratorium, and to provide clear information on how to make this request; and

**WHEREAS**, on May 21, 2019, the Board of Commissioners adopted Resolution No. 2019-019 establishing the Customer Service Policy, in which section 11 – Delinquent Accounts, provides Customer-owners information pertaining to non-pay disconnects, how to be reconnected once disconnected, and collectively states the Customer-owners rights to shutoff protection; and

**WHEREAS**, to maintain continued compliance with RCW 54.16.285, upon Customer-owner request, the PUD will make a reasonable attempt to temporarily reconnect utility services for the duration of the heat event; and

**NOW, THEREFORE, BE IT RESOLVED** by the Jefferson County Public Utility District Board of Commissioners, that the Customer Service Policies of the PUD are amended to include the corrections as reflected in the attached Exhibit A of this Resolution, and incorporated herein by this reference.

**ADOPTED** by the Board of Commissioners of Public Utility District No. 1 of Jefferson County, Washington, at a regular open meeting held this 1<sup>st</sup> day of August 2023

DocuSigned by:

*Kenneth Collins*

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Ken Collins, President

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*Jeff Randall*

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Jeff Randall, Vice President

DocuSigned by:

*Daniel S. Toepper*

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Dan Toepper, Secretary