

00:48:20 Bill Putney: Does that mean the customer would need to have a bond to financially support this indemnification? Having a customer say they indemnify the PUD isn't going to stop a plaintiff's lawyer from going after the perceived deep pockets represented by the PUD>

00:49:21 Bill Putney: Thank you.

00:50:17 Joel Paisner: 👍

01:00:32 Bill Putney: Would offering both month to month and a year term at a discount that allows the PUD to recoup the risk of floating short term residential customers?

01:17:03 Bill Putney: An exigent circumstances clause...

01:42:43 Tom Thiersch: AUP: Listing a bunch of things that aren't allowed implies / suggests to the customer that, if it's not listed, it's allowed (not prohibited).

As Joel just said, "You can't account for everything".

It's much easier to simply stay with what's written: "You agree to use JPUD Internet Service only for lawful purposes."

01:43:50 Tom Thiersch: The AUP requires the Customer to explicitly allow "monitoring" by JPUD. That is an illegal wiretap, and must not be done without a court order.

01:46:56 Bill Putney: technical monitoring can be differentiated from content monitoring.

01:47:43 Bill Putney: It's is a management requirement to technically monitor the network.

01:49:17 Tom Thiersch: JPUD is not storing any customer data files. No email, nothing. The "Service" is just an Internet connection.