

**PUBLIC UTILITY DISTRICT NO.1  
OF  
JEFFERSON COUNTY  
RESOLUTION NO. 2021-001**

A RESOLUTION of the Board of Commissioners of Public Utility District No. 1 of Jefferson County, Washington (District), approving a Fee for After Hour Call Outs.

WHEREAS, it is the mission of Jefferson County PUD and its staff to deliver to the ratepayers of Jefferson County reliable electric, water, septic and wholesale telecommunications services in a cost effective, sustainable, and customer driven manner; and

WHEREAS, Jefferson County PUD seeks to provide cost effective service in a financially sound manner; and

WHEREAS, The Board of Commissioners of Jefferson County PUD has reviewed the impact to the cost of delivering its services due to after hour customer call outs from reported outages, and based upon review of materials presented by management has determined that after hour outage call outs due to issues on the customer side of the meter shall be subject to a \$250.00 fee to assist in covering the cost incurred by the District; and

WHEREAS, The Board of Commissioners of Jefferson County PUD also recognizes the need to apply such fees in a fair manner, and has previously included in its Customer Service Policies a Customer Rights Policy, Section 12 providing each Customer a formal avenue to dispute District fees and charges.

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of Public Utility District No. 1 of Jefferson County, Washington that it hereby amends its Customer Service Policies and adopts the revised Schedule of Deposits, Credits, and Misc. Charges incorporating the additional call out fee, as attached in Exhibit 1 to this Resolution.

ADOPTED at a regular meeting of the Board of Commissioners of Public Utility District No. 1 of Jefferson County, this 19<sup>th</sup> day of January 2021.

*Dan Toepper*

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Dan Toepper, President

*Kenneth Collins*

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Kenneth Collins, Vice President

*Jeff Randall*

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Jeff Randall, Secretary

